



For Immediate Release

**CallRex™ Call Recording Software Achieves Interoperability Validation with
3Com® VCX™ IP Telephony Platform**

Innovative On-Demand Call Recording & Monitoring Solution Enhances Support for 3Com Products

Kirkland, WA – September 15, 2008 - Telrex, provider of the award-winning CallRex™ suite of IP call recording and call center optimization solutions, today announced interoperability validation of on-demand recording with CallRex Professional IP call recording and monitoring software with the 3Com® VCX™ IP telephony system. Comprehensive testing was completed in the 3Com Open Network™ Solutions lab to validate on-demand recording features from CallRex.

CallRex software has been certified on various 3Com platforms, like the VCX and NBX, since 2003. Certification has also been achieved for the NBX version 6, VCX™ Enterprise, VCX for IBM System i VCX Connect 200, and VCX Connect 100 line of IP telephony platforms. CallRex also supports 3Com Asterisk installations.

“Telrex is proud to provide innovative call recording solutions on 3Com IP telephony platforms like the VCX,” said Robert Kapela, president of Telrex. “3Com customers can benefit from affordable and reliable call recording and monitoring solutions when they utilize CallRex software.”

Call recording has become a standard business application that facilitates dispute resolution, limits legal liability, improves employee productivity and morale, and enhances security. CallRex’s Look Back call recording feature enables employees to record the entire call at any point in the conversation, capturing valuable customer experience information that can be archived and utilized for dispute resolution, training, or to meet legal requirements.

Telrex is a premium member of the 3Com|ON Partner Program. Through the 3Com|ON Program, Telrex works closely with 3Com to provide their combined solutions to value-added resellers and business customers worldwide.

For more information contact Telrex at +1 425.827.6156 or visit www.telrex.com.

About Telrex

Telrex provides IP call recording and call center optimization software. CallRex supports IP telephony systems, VoIP softswitches and unified communications solutions from 3Com, Digium/Asterisk, Mitel, Inter-Tel, Cisco, Avaya, Microsoft OCS, ShoreTel, BroadSoft, Sylanro, Genband, Vertical, Pingtel, Switchvox, Fonality, TalkSwitch, and more.

CallRex API enables custom integration of the CallRex platform with business and communications applications. Telrex offers its award-winning CallRex suite of software through value added resellers worldwide. Learn more at www.telrex.com or call 425.827.6156 x2.

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