



For Immediate Release

Telrex Records Encrypted Calls on Microsoft Office Communications Server 2007 R2

CallRex Call Recording™ Software Release Enhances Support for Microsoft Office Communications Server 2007

Kirkland, WA – December 14, 2009 - Telrex, provider of the CallRex™ suite of IP call recording and contact center optimization solutions, today announced enhancements to CallRex Call Recording™ software for Microsoft Office Communications Server (OCS) 2007 R2. CallRex Call Recording for Office Communications Server allows users to record calls encrypted with Secure Real-Time Transport Protocol (SRTP) and can record calls from hard or soft phones setup within the OCS environment. With this solution, companies can take advantage of the call encryption features built-in to the Microsoft OCS solution, while also realizing the benefits of call recording for their business.

An all-software solution that runs on Windows-based servers, CallRex does not require any proprietary hardware, expensive telephony cards, or complex installations. CallRex software enables live monitoring or full-time, on-demand, and triggered call recording from anywhere on the network. The CallRex Call Recording client is now supported on the Windows 7 operating system. To record calls within the OCS environment, CallRex collects call information for soft phone on the desktop and passively copies the information via a CallRex plug-in to a central call recording server.

“CallRex Call Recording software extends the communications capabilities of Microsoft Office Communications Server, enabling companies to securely document voice interactions from both hard and soft phones within the OCS environment and store the recorded calls on a central server within their network,” said Robert Kapela, president of Telrex.

CallRex Call Recording software is an advanced, yet affordable, solution for small, medium, and enterprise-class companies that were previously unable to afford call recording technology. Offered through monthly subscription-based licenses, Telrex has lowered the barrier of entry to call recording and contact center optimization software solutions. The subscription-based licensing model includes access to technical support, maintenance, and upgrades throughout the life of the subscription contract.

In addition to call recording and monitoring software, Telrex offers contact center and workforce optimization solutions. To learn more about how your business can benefit from CallRex workforce optimization solutions, call 425.827.6156 x2 or visit http://www.telrex.com/microsoft_call_recording.htm.

About Telrex

Telrex provides IP call recording and contact center optimization software. CallRex software offers affordable access to call recording technologies, supporting IP telephony systems, VoIP softswitches and unified communications solutions from Microsoft OCS, Mitel, Cisco, ShoreTel, Fonality, 3Com, BroadSoft, Avaya, Vertical, Asterisk, TalkSwitch, and more.

Telrex offers its award-winning CallRex suite of software through value added resellers worldwide. Learn more at <http://www.telrex.com> or call 425.827.6156 x2.

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